



Crystal Lean Solutions

Training
Academy

Introduction to A3 Problem Solving



Introduction to A3 Problem Solving

DURATION:	1 Day
ACCREDITED BY:	Crystal Lean Solutions
COURSE CODE:	1012

AIM:

The Introduction to A3 Problem Solving programme provides learners with the knowledge and skills to identify and eliminate the Root Cause of Problems using the A3 Report template systematically and effectively

OBJECTIVES:

At the end of the course, learners will be able to:

- ✿ Identify the critical elements of the Problem-Solving process
- ✿ Clearly define the requirements for each phase of the Problem-Solving process
- ✿ Implement the Problem-Solving Process to a practical example
- ✿ Identify the link between Visual Board, PDCA cycle and A3 Problem Solving



THIS PROGRAMME IS FOR:

The Introduction to A3 Problem Solving course is suitable for anyone looking to identify and eliminate the root causes of issues using a systematic methodology to help prevent re-occurrence of the problem, including:

- ✿ Process Operators and Technicians
- ✿ Quality, Manufacturing, Maintenance, and Design Engineers
- ✿ Middle, Senior, and Value Stream Managers

PROGRAMME CONTENT:

- ✿ Problem Solving process
- ✿ Types of Problem Solving
- ✿ A3 Problem Solving methodology
- ✿ The 8 steps in the A3 process
- ✿ Root Cause Analysis
- ✿ Critical success factors

ASSESSMENT:	None
GRADING:	Not Applicable
PROGRAMME DELIVERY:	Online or Classroom based
TOTAL DURATION OF THE PROGRAMME INCLUDES:	3 Hours
CERTIFICATION CRITERIA:	For certification, each learner is required to attend the training session
CERTIFICATION BODY:	Crystal Lean Solutions – Certificate of Attendance
RECOGNITION OF PRIOR LEARNING (RPL):	None
PRE-REQUISITE:	Not Applicable

OTHER COURSES OF INTEREST FROM THE CLS TRAINING ACADEMY:



- ✿ Human Error Problem Solving
- ✿ Lean Six Sigma Yellow Belt
- ✿ Lean Six Sigma Green Belt
- ✿ Team & Conflict Management
- ✿ Leading with Emotional Intelligence
- ✿ Communication Skills
- ✿ Creative Problem-Solving