



Crystal Lean Solutions

Training
Academy

Decision Making



Decision Making

DURATION:	1 Day
ACCREDITATION:	Crystal Lean Solutions
COURSE CODE:	1085

AIM:

The aim of the programme is to provide the learner with the knowledge and skills to utilise the appropriate decision-making model to deliver an optimal solution when different options are presented.

OBJECTIVES:

At the end of the course, learners will be able to:

- ✿ Describe how the brain makes decisions
- ✿ Explain the purpose of different decision-making models and when to apply them
- ✿ Describe and apply team-based decision-making models
- ✿ Describe and apply risk-based decision-making models
- ✿ Describe and apply the cost benefit analysis for decision making

THIS PROGRAMME IS FOR:

This programme is aimed at leaders who contribute to business decisions and need confidence in justifying chosen solutions. It supports those seeking to build more structured and transparent decision-making practices.

PROGRAMME CONTENT:

What is decision making and why select from different models

How does our brain make decisions

Overview of the decision-making processes

Team-Based Decision-Making Models

- Six Thinking Hats
- Nominal Group Technique

Practical application of team-based decision-making models

Risk Based Decision Making

- Failure Mode and Effects Analysis (FMEA)
- Prioritisation Matrix
- Fault Tree Analysis

Practical application of risk-based decision-making models

Financial Decision Making – Cost benefit analysis

Practical application of cost benefit analysis

ASSESSMENT:	None
GRADING:	Not Applicable
PROGRAMME DELIVERY:	Classroom
TOTAL DURATION OF THE PROGRAMME INCLUDES:	1 Day
CERTIFICATION CRITERIA:	Completion of all training days in programme
CERTIFICATION BODY:	Crystal Lean Solutions
RECOGNITION OF PRIOR LEARNING (RPL):	N/A
PRE-REQUISITE:	None

OTHER COURSES OF INTEREST FROM THE CLS TRAINING ACADEMY:



- ✱ Situational Leadership
- ✱ Leader Standard Work
- ✱ Human Error Problem Solving
- ✱ Negotiation Skills
- ✱ Communication Skills
- ✱ Teamwork & Conflict Management
- ✱ Leading with Emotional Intelligence
- ✱ Commercial Acumen